

ELEVATE LIVING

NEW HOMEOWNER PACKAGE

Congratulations on your purchase. We're so grateful you chose us to build your home. Our homes are built using the only the best trades, with years of trusted experience.

Elevate Living stands by its product and wants to ensure you get the best value.

Included: warranty process and repairs, fire safety and inspecting your unit, new homeowner maintenance guide

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INFO@ELEVATELIVING.CA
WWW.ELEVATELIVING.CA

WARRANTY PROCESS

Your new home is not only registered under Ontario's Tarion Warranty, and details about what the warranty entail are included in that paperwork. Our in-house complaint resolution process makes dealing with warranty issues easy!

1. email us at info@elevateliving.ca with your repair/warranty request and include photos if possible
 2. a member of our team will be in contact with you to arrange a time to discuss and/or inspect the issue
 3. a tradesperson will be scheduled to handle the complaint/deficiency
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FIRE SAFETY

Your new home has been inspected for fire safety upon delivery but it's up to you to ensure your home's safety devices are functioning and in working condition on an ongoing basis.

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1. Ensure all tape is removed from your hard-wired smoke detectors and that nothing is obstructing the units
 2. Read the instruction manual provided to you about your home safety device and follow guidelines for the frequency of testing your smoke alarms and how often you should replace batteries
 3. if your devices are not functioning properly and you are still within the timeframe of your Tarion warranty, we will send a professional to replace or repair your fire and safety devices that were provided upon delivery of your new home
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BASIC HOME MAINTENANCE

This list is not exclusive but designed to help you create a maintenance schedule for your new home and to reduce the likelihood of costly repairs in the future. Elevate Living Homes does not provide maintenance services, but would be happy to refer you to trusted professionals who take care of ongoing maintenance.

Fall:

- Change furnace filter
- Clean out gutters
- Turn off exterior water supply before frost
- Check CO2 and Smoke Detectors
- Check windows and doors for gaps and caulking that needs to be replaced
- Lay grass seed

Winter:

- Avoid salt on concrete surfaces and use sand instead
- Check CO2 and Smoke Detectors

Spring:

- Clean out vents/ducts
- Check CO2 and Smoke Detectors
- Turn on exterior water supply
- Hose and scrub wood on patio and seal with preferred wood treatment
- Lay grass seed
- Check your gutters
- Change filter on air handler
- Check your sump pump to ensure it is functioning properly

Summer:

- Check plumbing lines for leaks or corrosion
- Inspect roof for shingles that need replacement
- Inspect the foundation for leaks or cracks

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